

PG Bison's 'Supa Hot Summer' SA Competition Terms and Conditions

The promotional competition campaign, PG Bison Supa Hot Summer ("the Competition"), is organised and conducted by PG Bison (Pty) Ltd ("PG Bison" or "the Promoter") and is intended to be conducted in accordance with section 36 of the Consumer Protection Act 68 of 2008 ("CPA") and Regulation 11 of the Consumer Protection Act Regulations, to the extent applicable.

By participating in the Competition, each entrant agrees to be bound by these Terms and Conditions, subject always to any rights that cannot lawfully be limited or waived under applicable law.

1. Eligibility

1.1. The Competition is open only to natural persons who are indirect customers of PG Bison, who purchase qualifying PG Bison products through participating stockists, and who do not have account facilities to purchase products directly from PG Bison.

1.2. The following persons are not eligible to participate in the Competition:

- Directors, members, partners, employees, agents, or consultants of PG Bison or any entity that directly or indirectly controls or is controlled by PG Bison.
- Employees, agents, consultants, representatives, directors, members or owners of PG Bison's advertising or promotional agencies, participating stockists, prize suppliers, and any other suppliers materially involved in administering the Competition.
- Any person who directly supplies goods or services in connection with the Competition.
- The spouses, life partners, parents, children, siblings, business partners, or immediate family members of any of the persons referred to above.

1.3. Entrants must be permanent residents of South Africa and must be able to provide valid proof of identity and residency reasonably acceptable to PG Bison for verification purposes.

1.4. Entrants must be 18 years of age or older at the time of entry.

1.5. Customers who purchase products directly from PG Bison or hold trading accounts with PG Bison are not eligible to enter the Competition.

2. Competition Period

- 2.1. The Competition commences on 16 September 2026 and closes at 23:59 on 31 December 2026.
- 2.2. PG Bison may amend the commencement date before the Competition opens if reasonably required for operational reasons, provided the revised commencement date is published through the same principal channels used to advertise the Competition and no entrant is retrospectively prejudiced.
- 2.3. No entries received after the closing date will be accepted.

3. Qualifying Products

The following PG Bison product ranges qualify for entry into the Competition:

- SupaGloss
- SupaMatt
- SupaTexture
- Formica LifeSeal Worktops
- Monteo+
- Luxora

Only purchases made during the Competition Period from participating PG Bison stockists will qualify. For purposes of the official Competition poster and other abbreviated campaign material, the reference to “Formica” means Formica LifeSeal Worktops only.

4. How to Enter

- 4.1. To enter the Competition, participants must:
- a) Purchase qualifying PG Bison products from a participating stockist in South Africa on a single valid invoice or sales receipt to a minimum qualifying-product value of R5,000.00 (VAT inclusive) per entry. Delivery charges, labour, cut and edge, installation and non-qualifying products do not count toward the R5,000.00 threshold.
 - b) Scan the Competition QR code displayed on official promotional material to open the official Competition entry application, or WhatsApp ‘SUPAHOT’ to 011 897 5385 and

follow the prompts. Entrants may also access an official entry link provided at activations by PG Bison Sales and Demand Creation Representatives.

- c) Complete the Competition entry process.
- d) Upload a clear photograph or digital copy of a valid invoice or sales receipt showing:
 - Stockist name;
 - Stockist location;
 - Date of purchase;
 - Invoice number;
 - Qualifying product(s) purchased; and
 - Quantity purchased.

Entrants may obscure unrelated confidential information on an invoice, but the stockist details, invoice number and date, qualifying products, quantities, and sufficient pricing information to verify the minimum qualifying spend must remain visible. PG Bison may request an unredacted copy solely for verification were reasonably necessary.

- 4.2. PG Bison reserves the right to verify the authenticity and qualifying value of any invoice or proof of purchase, including by contacting the issuing stockist. By entering, the entrant authorises PG Bison to conduct such verification for Competition administration purposes.
- 4.3. Incomplete, materially altered, fraudulent, illegible, duplicated, previously used, fabricated or unverifiable entries will be disqualified. PG Bison may also disqualify entries generated through manipulation, automated means, collusion or any conduct intended to obtain an unfair advantage.
- 4.4. Entrants may enter multiple times, provided each entry is supported by a separate qualifying purchase and a separate valid proof of purchase. Each invoice or receipt may be used for one entry only and may not be split, duplicated or reused for multiple entries.
- 4.5. There is no separate entry fee charged by PG Bison. PG Bison will not use a premium-rate entry mechanism. The reasonable cost of electronically transmitting an entry, including all subsequent electronic communications in respect of that entry, will not exceed R1.50 in total as prescribed by Regulation 11. A qualifying purchase may not be priced higher specifically because it provides an opportunity to enter the Competition.
- 4.6. If a qualifying purchase is cancelled, reversed or refunded in whole or in material part before the relevant draw or prize selection, so that the remaining qualifying-product value falls below R5,000.00, the associated entry will no longer qualify. PG Bison may verify returns or reversals with the participating stockist.

5. Instant Spin the Wheel Activation Prizes

5.1. During selected in-store promotional activations (referred to in campaign material as “selected store events”), an eligible customer who presents a single valid invoice or sales receipt from the participating stockist at which that activation is being held, showing a purchase during the Competition Period of at least R5,000.00 (VAT inclusive) of qualifying PG Bison products, will be entitled to one spin of the promotional wheel. Each separate qualifying invoice or sales receipt entitles the customer to one spin only, irrespective of the value of that invoice above R5,000.00. An invoice or sales receipt from another stockist does not qualify for a spin at that activation.

5.2. Instant prizes may include:

- Power tools;
- Branded merchandise; and
- Other promotional giveaways as shown at the activation.

5.3. Instant prizes will be awarded in accordance with the outcome of the wheel at the relevant activation, subject to the stated prize inventory. If a particular instant prize shown or indicated at the activation is unavailable, PG Bison may substitute it with another prize. If the wheel or related equipment malfunctions or an outcome cannot fairly be determined, the participant will be permitted a replacement spin or another fair replacement method supervised by the PG Bison representative. No cash alternative is available unless PG Bison expressly elects otherwise.

5.4. Winning an instant prize does not affect an entrant's eligibility to participate in the grand prize draw.

6. Grand Prize Draw

6.1. Four (4) grand prizes will be awarded, one (1) to the verified winner in each of four Regional Prize Pools.

- One (1) winner from Gauteng.
- One (1) winner from North West, Northern Cape, Mpumalanga, Free State and Limpopo collectively.
- One (1) winner from KwaZulu-Natal.
- One (1) winner from the Western Cape and Eastern Cape.

- 6.2. Each grand prize consists of a Mahindra S4 Pik Up Dropside 2.2 Diesel mHawk 4x2 with Air Conditioning.
- 6.3. Entrants will automatically be allocated to the Regional Prize Pool corresponding to the region in which the purchase was made. Twenty (20) eligible entries in total five (5) from each Regional Prize Pool will be selected by random draw in January 2027 as provisional finalists (the “20 Lucky Entries” referred to in campaign material), together with reserve finalists. A qualifying entry is earned by purchasing the qualifying PG Bison products at the required minimum value and otherwise complying with these Terms and Conditions; attendance at a Grand Prize Draw event is not a condition of making a qualifying entry. Once selected and verified as a finalist, however, the finalist will be required to participate in the final key-selection process in accordance with clause 6.4, either personally or through an authorised representative, unless PG Bison agrees to an alternative arrangement in writing. The draw, validation process and subsequent grand-prize selection will be overseen and certified by an independent accountant. Provisional finalists must first satisfy the verification requirements in section 7 before taking part in the final key-selection process.
- 6.4. At each Grand Prize Draw event, the five verified finalists for the relevant Regional Prize Pool will participate in a key-selection process using five keys or equivalent numbered selection devices, with exactly one winning selection. Each verified finalist must either attend the relevant Grand Prize Draw event in person or appoint one adult representative, in writing, to attend and make the selection on the finalist's behalf. The representative must provide identification and the finalist's written authority in a form reasonably acceptable to PG Bison. Appointment of a representative does not transfer the entry or any right to the prize: the representative acts solely on behalf of the finalist, and any prize won remains awarded to the verified finalist. The order of selection will be determined randomly under the supervision of the PG Bison representative, and selections will be made without replacement. If neither the finalist nor an authorised representative is able to attend for a reason accepted by PG Bison, or if PG Bison agrees to another arrangement, the PG Bison representative may make or supervise the selection on that finalist's behalf so that the finalist's chance of winning is preserved. The finalist allocated the winning selection will be declared the grand-prize winner for that Regional Prize Pool.
- 6.5. If a mechanical, technical or procedural issue prevents the key-selection process from producing a fair result, the independent representative may require the process to be repeated or may supervise an alternative random selection among the same verified

finalists. The alternative method must preserve, as nearly as reasonably possible, each finalist's equal chance of winning.

- 6.6. The Grand Prize Draw events are planned to take place in February 2027 as follows: the Western Cape and Eastern Cape Regional Prize Pool draw will be held in Cape Town; the KwaZulu-Natal Regional Prize Pool draw will be held in Durban; the Gauteng Regional Prize Pool draw will be held in Gauteng; and the Regional Prize Pool comprising North West, Northern Cape, Mpumalanga, Free State and Limpopo will be drawn in Gauteng and may form part of the same event as the Gauteng draw. Exact dates, times and venues will be communicated to the verified finalists. Where PG Bison requires a finalist to attend in person and reasonably considers travel and/or an overnight stay necessary, PG Bison will arrange and/or pay reasonable, pre-approved travel costs and reasonable accommodation for that finalist. Any travel or accommodation for an appointed representative will be for PG Bison's account. PG Bison may reasonably change the date, time, venue or format of an event where necessary, provided affected finalists are given reasonable notice and the change does not materially reduce any finalist's chance of winning.
- 6.7. PG Bison's decisions regarding routine administration and validation of entries will be final in the absence of manifest error, fraud or legal non-compliance. Nothing in these Terms and Conditions limits an entrant's statutory rights or right to approach the National Consumer Commission, another competent regulator, or a court with jurisdiction.

7. Winner Verification and Notification

- 7.1. Potential finalists and winners will be contacted using the telephone number, WhatsApp number and/or email address provided during entry. Competition results will be made known to successful participants through one or more of these direct contact methods. PG Bison may subsequently announce winners on its website, social media channels or other campaign media only in accordance with section 9 and applicable privacy law. Entrants are responsible for providing accurate contact details and keeping them reasonably accessible during the verification and prize-selection period.
- 7.2. PG Bison reserves the right to request any documentation necessary to verify eligibility, including but not limited to:
- Valid South African identity document, passport and/or proof of South African permanent residence, as applicable;
 - Proof of purchase;

- Contact information; and
- Any additional supporting documentation reasonably required.

7.3. Should a selected winner:

- Fail to meet the eligibility requirements;
- Submit invalid documentation;
- Be unreachable after reasonable contact attempts; or
- Fail to respond within five (5) business days after PG Bison has made reasonable contact attempts using the details supplied by the entrant, PG Bison may disqualify that person and approach a reserve or alternate finalist selected in accordance with the same fair and independently overseen process.

8. Prize Conditions

- 8.1. Each grand prize consists of one (1) Mahindra S4 Pik Up Dropside 2.2 Diesel mHawk 4x2 with Air Conditioning (the "Vehicle"), being the "Mahindra S4 Dropside Bakkie" referred to in campaign material.
- 8.2. The four grand-prize Vehicles have already been procured by PG Bison and are identical white Mahindra Pik Up Dropside 2.2 mHawk 4x2 S4 vehicles with Air Conditioning as described in clause 8.1. Promotional images are illustrative, but each winner will receive one of those four Vehicles. Any non-material cosmetic difference between a promotional image and the actual Vehicle will not entitle the winner to reject or exchange the prize.
- 8.3. The Vehicle may be displayed at selected in-store promotions and marketing activations during the Competition Period and may therefore have reasonable delivery and promotional mileage at handover. The mileage will be disclosed to the winner before handover. Such reasonable mileage will not, by itself, constitute a defect, provided the Vehicle is handed over in a roadworthy condition and without undisclosed material damage.
- 8.4. The right to a prize before handover is not transferable, exchangeable or redeemable for cash and may not be assigned or transferred to any third party. Once ownership of a Vehicle has been lawfully transferred to a winner, the winner may deal with the Vehicle as owner, subject to applicable law.
- 8.5. The Vehicle may not be exchanged for another vehicle, model, derivative, specification or colour at the request of the winner.

- 8.6. Winners must provide valid identification and all documentation reasonably required by PG Bison to verify eligibility, register and transfer the Vehicle, and facilitate prize handover before any prize is awarded.
- 8.7. PG Bison shall be responsible for the reasonable once-off costs required to effect the initial registration, licensing and transfer of ownership of the Vehicle into the verified winner's name.
- 8.8. The winner must promptly provide all information, documentation and signatures reasonably required to complete the registration and transfer process. If the winner fails to do so after reasonable written notice and an opportunity to remedy the failure, the prize may be forfeited and an alternate winner selected in accordance with these Terms and Conditions and applicable law.
- 8.9. Any costs not expressly included in the prize description shall be for the winner's sole account.
- 8.10. Unless expressly stated otherwise in writing, the prize does not include:
- Motor vehicle insurance;
 - Fuel after handover of the Vehicle;
 - Future licence renewals;
 - Registration renewals or amendments;
 - Maintenance and servicing, except to the extent covered by any manufacturer's standard warranty, maintenance plan or service plan;
 - Tyres, consumables and normal wear-and-tear items;
 - Toll fees, traffic fines or penalties;
 - Accessories, modifications or optional extras not forming part of the advertised Vehicle;
 - Travel costs associated with collecting the Vehicle;
 - Storage costs arising from a failure to collect the Vehicle within the period stipulated by PG Bison; or
 - Any other ongoing cost associated with ownership, possession or use of the Vehicle.
- 8.11. The winner shall be solely responsible for arranging and maintaining appropriate motor vehicle insurance from the date and time of handover of the Vehicle.
- 8.12. PG Bison reserves the right to require the winner to provide proof of appropriate insurance before the Vehicle leaves the dealership or designated handover location.
- 8.13. The date, time and location for handover of the Vehicle will be determined by PG Bison in consultation with the verified winner and communicated in writing. Handover will take place by appointment at a PG Bison-designated location or Mahindra dealership in

South Africa. PG Bison will use reasonable endeavours to complete handover within thirty (30) business days after verification and receipt of all documents required for registration and transfer, subject to licensing and registration processing and circumstances beyond PG Bison's reasonable control.

- 8.14. The winner may be required to sign an acknowledgement of receipt, transfer documentation, and any other documents reasonably required to complete the handover process.
- 8.15. Risk in the Vehicle shall pass to the winner upon physical handover of the Vehicle to the winner or the winner's authorised driver.
- 8.16. Upon handover of the Vehicle, all costs, risks, responsibilities and obligations relating to the ownership, registration, licensing, insurance, maintenance, servicing, operation, storage, security, fuel, repairs, traffic fines, taxes and any other expenses associated with the Vehicle shall be for the sole account of the winner.
- 8.17. After handover, PG Bison will not be responsible for losses, costs or liabilities arising solely from the winner's ownership, possession or use of the Vehicle, except to the extent that liability cannot lawfully be excluded or limited. Nothing in these Terms and Conditions excludes or limits liability for PG Bison's gross negligence, fraud, wilful misconduct, or any liability or consumer right that may not lawfully be excluded.
- 8.18. The winner acknowledges and accepts that they are solely responsible for ensuring that the Vehicle is appropriately registered, licensed, insured and operated in accordance with all applicable laws and regulations from the date of handover.
- 8.19. Any manufacturer's warranty, service plan or maintenance plan supplied as standard with the Vehicle shall pass to the winner subject to the applicable manufacturer's terms and conditions. Any warranty claims must be pursued directly through the manufacturer or authorised dealer.
- 8.20. Winners shall be responsible for any tax obligations arising from acceptance of the prize where applicable.

9. Prize Handover and Publicity

- 9.1. The Grand Prize Draw events and any official prize handover events are intended to be significant campaign events and may be photographed, video recorded and otherwise filmed by or on behalf of PG Bison, subject to applicable law. Finalists and their representatives will be informed that filming will take place as part of the event arrangements. PG Bison may invite grand-prize winners to attend a separate official prize

handover event arranged by PG Bison and its promotional partners. Nothing in this clause removes a winner's right to decline dedicated publicity or marketing participation, and such refusal will not affect the winner's entitlement to receive or retain a prize.

- 9.2. PG Bison may invite winners of a grand prize or instant spin-the-wheel prize to participate in reasonable publicity related to the Competition. Participation is entirely voluntary, and a winner may decline the invitation without affecting the winner's entitlement to the prize.
- 9.3. PG Bison may use participants and winner's photographs, video footage, voice recording or other identifiable publicity content for marketing, promotional and publicity purposes only where the participants and winner have provided separate, voluntary and informed consent for such use. Where participant and winner has provided such consent and participates in photography, filming, audio recording or other publicity activities conducted by or on behalf of PG Bison, the participant and winner agrees that PG Bison may use, publish, reproduce and distribute such content in any media and format, subject to the scope of the consent provided and applicable law. Any publication of participants and winner details for Competition administration or winner announcement purposes will be limited to what is reasonably necessary and lawful.

10. Personal Information

- 10.1. By entering the Competition, entrants acknowledge that PG Bison and its authorised service providers will collect and process personal information reasonably necessary to administer the Competition, validate entries, verify finalists and winners, prevent fraud, award prizes, comply with legal obligations and maintain the records required by law.
 - Administering the Competition;
 - Validating entries;
 - Verifying winners;
 - Awarding prizes; and
 - Conducting direct marketing only where a lawful basis exists and, where consent is required, only where the entrant has separately and voluntarily opted in to receive such marketing.
- 10.2. Marketing consent is not a condition of entry or winning. Entrants may object to or opt out of direct marketing communications at any time, free of charge and without unnecessary formality.
- 10.3. Personal information will be processed in accordance with applicable data protection legislation, including the Protection of Personal Information Act, 2013 ("POPIA"), and

PG Bison's applicable privacy notice. Competition records containing personal information will be retained for at least the period required by Regulation 11 and any other applicable law, after which information will be securely deleted, destroyed or de-identified when no longer lawfully required.

- 10.4. PG Bison will apply reasonable safeguards to Competition personal information and will require service providers processing that information on its behalf to use it only for authorised purposes and to protect it appropriately.

11. General

- 11.1. Participation in the Competition constitutes acceptance of these Terms and Conditions, subject to the entrant's non-waivable statutory rights.
- 11.2. PG Bison reserves the right to verify entries and disqualify any entrant found to be acting fraudulently or in violation of these Terms and Conditions.
- 11.3. To the fullest extent permitted by law, PG Bison will not be responsible for an entry that is lost, delayed, incomplete, corrupted or misdirected due to circumstances beyond its reasonable control, provided PG Bison has taken reasonable measures to operate the entry mechanism fairly and securely.
- 11.4. If a material technical failure affects the ability of a substantial number of eligible entrants to participate, PG Bison may take reasonable remedial steps, including extending an affected entry period or providing an alternative entry method, where necessary to preserve fairness.
- 11.5. To the fullest extent permitted by law, PG Bison will not be liable for loss, damage, injury or claims arising from participation in the Competition or acceptance and use of a prize where such loss is not caused by PG Bison's breach of law, gross negligence, fraud or wilful misconduct. Nothing in these Terms and Conditions limits any liability or right that may not lawfully be limited.
- 11.6. PG Bison may amend, suspend, postpone or terminate the Competition only where reasonably necessary because of circumstances beyond its reasonable control, legal or regulatory requirements, fraud, technical failure or another material circumstance affecting fair administration. Any material change will be communicated through the principal Competition channels and as far as reasonably possible, will not retrospectively prejudice rights already validly acquired.
- 11.7. Any dispute relating to the Competition will first be considered by PG Bison in good faith. PG Bison's administrative decision will not prevent an entrant from exercising any right

available under the CPA, POPIA or other applicable law, including approaching a competent regulator or court.

- 11.8. If any provision of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.
- 11.9. The Competition will be overseen and certified by an independent accountant, registered auditor, attorney or advocate in accordance with Regulation 11(5) of the Consumer Protection Act Regulations.
- 11.10. PG Bison will retain the Competition rules and the records required by Regulation 11(6) for at least three (3) years and will make any required report available to the National Consumer Commission on request, as required by law.
- 11.11. These Terms and Conditions are governed by the laws of the Republic of South Africa. Any provision that is inconsistent with a mandatory requirement of applicable law will be interpreted or limited only to the extent necessary to comply with that law, without affecting the remaining provisions.

These Competition Terms and Conditions will be available free of charge on the PG Bison website at pgbison.co.za and/or through the official Competition entry link provided via the PG Bison Connect WhatsApp platform at 011 897 5385. Entrants may also request a copy from PG Bison without charge. The Promoter is PG Bison (Pty) Ltd, Registration No. 1965/003787/07, Brakpan and Lonie Roads, Boksburg East, Gauteng, 1459. Competition and participating-stockist enquiries may be directed to PG Bison Customer Service on 011 897 5200 or customerservice@pgbison.co.za.